

SIA Security Guarding and CCTV (PSS) Combined

Level 2 Awards for Security Guarding and Working as a CCTV Operator (Public Space Surveillance) within the Private Security Industry



Course Description

The Level 2 Award for Working as a Security Officer within the Private Security Industry and the Level 2 Award for Working as a CCTV Operator (Public Space Surveillance) within the Private Security Industry is a qualification for individuals who work or would like to work as a Security Guard and a CCTV Operator. It is based on the SIA Specification for Learning and Qualifications in Security Guarding.

Who should attend?

Security operatives, are likely, in the course of their work, to be required to make calls to the emergency services, or need to communicate to resolve conflict. It is essential that security operatives are able to communicate clearly.

Course Length

5 days

Assessment

- Unit 1** - Working within the Private Security Industry
- Unit 2** - Working as a Security Officer within the Private Security Industry
- Unit 3** - Conflict Management within the Private Security Industry
- Unit 4** - Working as a CCTV Operator within the Private Security Industry
- Unit 5** - Practical Operation of CCTV Equipment within the Private Security Industry

Certification

Successful candidates will receive a Level 2 Award for Working as a Security Officer within the Private Security Industry and a Level 2 Award for Working as a CCTV Operator (Public Space Surveillance) within the Private Security Industry

Booking

Book now by calling us on 01322 381515 or book online at www.tfs-training.co.uk.



TFS (Training) Limited
Security House
146 Wellington Street
Gravesend
Kent
DA12 1JF

Learning Outcomes Unit 1

The learner will:

- Know the main characteristics of the Private Security Industry
- Understand the legislation as it applies to the individual in carrying out a licensable activity
- Understand the importance of safe working practices to comply with legal requirements
- Understand fire procedures in the workplace
- Understand emergencies and the importance of emergency procedures
- Understand the importance of communication skills and customer care

Learning Outcomes Unit 2

The learner will:

- Understand the role of a security officer within the private security industry
- Understand the law relevant to the role of a security officer
- Understand the importance of, and reasons for, patrolling
- Understand access and egress control
- Understand searching relevant to a security officer
- Understand the purpose and functions of different types of electronic and physical protection systems
- Understand reporting and record keeping relevant to a security officer

Learning Outcomes Unit 3

The learner will:

- Understand the principles of conflict management appropriate to their role
- Understand how to recognise, assess and reduce risk in conflict situations
- Understand how to communicate in emotive situations to de-escalate conflict
- Understand how to develop and use problem solving strategies for resolving conflict
- Understand good practice to follow after conflict situations

Learning Outcomes Unit 4

The learner will:

- Understand the roles and responsibilities of the CCTV operator and other CCTV staff
- Understand CCTV codes of practice, operational procedures and guidelines
- Understand relevant legislation and how it impacts on CCTV operations
- Understand the importance of communication within CCTV operations
- Understand the emergency procedures in the CCTV control room
- Understand the characteristics of a CCTV system
- Understand Health & Safety relevant to the CCTV operator

Learning Outcomes Unit 5

The learner will:

- Understand how to use CCTV equipment
- Be able to operate the CCTV system

www.tfs-training.co.uk
info@tfs-training.co.uk

01322 38 15 15

