

Key Holding & Alarm Response

Award for Key Holding & Alarm Response



Course Description

The Level 2 Award for Working as a CCTV Operator (Public Space Surveillance) within the Private Security Industry is a qualification for individuals who work or would like to work as a CCTV Operator. It is based on the SIA Specification for Learning and Qualifications for CCTV Control Room Operators (PSS) 2014 and successful completion of the qualification enables learners to apply for an SIA licence for CCTV Operators.

Who should attend?

Security operatives, are likely, in the course of their work, to be required to make calls to the emergency services, or need to communicate to resolve conflict. It is essential that security operatives are able to communicate clearly.

Course Length

3 Days

Assessment

Unit 1 - Working within the Private Security Industry

Unit 2 - Working as a CCTV Operator within the Private Security Industry

Unit 3 - Practical Operation of CCTV Equipment within the Private Security Industry

Certification

Award for Key Holding & Alarm Response

Booking

Book now by calling us on 01322 38 15 15 or book online at www.tfs-training.co.uk

Learning Outcomes Unit 1

The learner will:

- Know how to do procedures, guidelines and reporting
- Learn communication skills and conflict management
- Learn how to deal with incidents
- Know all about alarm systems and access control



TFS (Training) Limited
Training Solution Specialists

TFS (Training) Limited
Security House
146 Wellington Street
Gravesend
Kent
DA12 1JF

www.tfs-training.co.uk
info@tfs-training.co.uk

01322 38 15 15

